

Aventon 4G Connection – Customer Information

Aventon e-bikes with 4G connectivity use an ACU (Aventon Control Unit) that links to the Aventon mobile app. This allows riders to access connected features such as ride tracking, bike status, and location services.

Free Connection Period

1. All bikes include one year of free 4G connectivity, starting from when the user activates the Aventon app (not the bike purchase date).
2. During this period, riders can enjoy all connected features at no extra cost.

After the First Year

1. Once the one-year free period ends, a subscription fee will apply to continue using 4G features.
2. Pricing details for the renewal will be confirmed in a few months.

Key Points

1. The 4G module is built into the bike's ACU — no SIM card or manual setup is required.
2. Connectivity activates automatically when the rider registers and connects the bike via the Aventon App.